

Collections Tools at Tax

“Passive” Tools

- Billing
- Interest calculations
- Centralized and automated financial reporting into VISION
- Offset of state tax refunds
- Online payments
- Automated payment plans
- Placement with Collection Agency

“Active” Tools

- Garnishment of wages
- Levy of bank accounts
- Liens
- Call Center
- Professional license revocation
- Top 100 list
- Judgement

Collections Unit: Issues and Considerations

- Resources
- Funding
- Interest and penalties
- Federal Tax Information (FTI) comingling
- Ease of loading and unloading of debt
- Unique features of non-tax debt
- Collection from government
- Application of collection methods to non-tax debt

Debts and Case Counts by Tax Type and Offset Partner			
Debt by Tax Type			
Tax Type	Avg. Debt	Total Debt	Case Count
Fuel Gross Receipts Tax	\$3,400	\$170,000	50
Meals and Rooms Tax	\$3,000	\$18,640,000	6,200
Business Income Tax	\$2,100	\$8,000,000	3,900
Withholding Tax	\$2,100	\$11,600,000	5,500
Individual Income	\$2,000	\$35,240,000	17,900
Sales and Use Tax	\$2,000	\$17,640,000	8,700
Corporate Income Tax	\$1,800	\$2,800,000	1,500
Homeowner School Property	\$1,200	\$770,000	640
Renter Rebate	\$900	\$160,000	180
Property Transfer	\$500	\$370,000	750
Debt by Internal Partner			
Offset Partner	Avg. Debt	Total Debt	Case Count
Attorney General	\$38,700	\$310,000	10
Office of Child Support	\$12,600	\$92,960,000	7,400
ANR-DEC - Environmental Enforcement	\$6,100	\$120,000	20
Vermont Restitution Unit	\$4,000	\$21,250,000	5,300
Vermont Lottery Commission	\$2,600	\$70,000	30
Agency of Transportation	\$2,100	\$80,000	40
Vermont Department of Labor	\$1,700	\$4,130,000	2,400
DCF - Child Dev.	\$1,000	\$0	10
Judicial Bureau	\$700	\$13,450,000	20,300
Department of Human Resources	\$500	\$30,000	50
Department of Corrections	\$300	\$3,150,000	10,100
Defender General	\$100	\$990,000	10,600
Debt by External Offset Partner			
Offset Partner	Avg. Debt	Total Debt	Case Count
VEDA: Vt. Agricultural Credit Corp.	\$88,200	\$620,000	10
VEDA: Jobs Fund - VSBDC	\$59,900	\$1,740,000	30
VSAC: Private Loans	\$25,100	\$45,060,000	1,800
VSAC: Federal Loans	\$19,300	\$74,370,000	3,900
University of Vermont	\$4,700	\$3,210,000	690
Vermont State Housing Authority	\$2,200	\$770,000	350
Vermont State Colleges	\$1,700	\$7,130,000	4,300
VSC-VTC: Fed. Perkins Loans	\$1,700	\$240,000	140
VSC-LSC: Fed. Perkins Loans	\$1,600	\$340,000	210
VSC-JSC: Fed. Perkins Loans	\$1,100	\$270,000	240